

WELCOME BACK

JULY 2020

REOPENING PLAN

THE HEALTH AND SAFETY OF OUR
VISITORS, STAFF, AND COMMUNITY
ARE OUR PRIORITY.



Cradle of Aviation Museum 



HEALTH & SAFETY FIRST

The Cradle of Aviation Museum is excited to welcome guests back during Phase 4 and the Museum has been planning extensively to do so.

We are attentive to the local, state, and federal guidelines that govern our reopening policies and procedures and we will continue to watch and evaluate those on a daily basis; proceeding slowly and adjusting as necessary.

We will be taking a conservative approach to returning to our normal services, placing the health and safety of our visitors, employees and community above all else.

"On behalf of the team at the Cradle of Aviation Museum, thank you for your loyalty and patience during these unprecedented times."

For the most current information about our hours, temporary closures, and COVID -19 Health and Safety Practices please visit our website at www.cradleofaviation.org.



REDUCED SERVICES AND OPERATING ON A REDUCED SCHEDULE

Here's what you can expect, as we begin to ramp up our museum offerings:

- The museum has closed off, redesigned, or removed some hands-on exhibit interactives.
- The museum will be operating on a limited schedule, and some of our facilities will be temporarily closed for a time.

As of July 9th

- The museum's new operating hours are Thursday - Sunday 10 am-4 pm.
- Museum galleries will be open.
- The Theater, Planetarium, Junior Jet Club, and Nunley's Carousel are temporarily closed as per NYS direction.
- Cafe - Open with limited light snacks and pre-packaged items.



SAFETY COMES FIRST

- Employees are required to wear face masks.
- All museum visitors over 2 must wear a face mask while in the museum. Disposable face masks will be made available for anyone who does not have them. This is an NYS mandate; this simple action keeps our employees and fellow visitors safe, helping to stop the spread.
- Certain jobs will require employees to use gloves, but gloves are available to all staff who choose to use them.
- We have added signage about appropriate distancing, wearing masks, our cleaning procedures and best practices in sanitation behavior.

IMPLEMENTING SOCIAL DISTANCING STANDARDS

- We're limiting the number of people allowed in our museum to 25% our maximum capacity for the foreseeable future.
- We're introducing socially distanced queuing at our box office, entrances, café and store registers.
- Six feet is the standard, and staff are empowered to close exhibits if maintaining 6 feet of distance between people appears to not be possible.
- We've installed plexiglass shields at all registers. Directional floor markers and one-way flow through the museum and within galleries.
- We are restricting group visits, guided tours, public programs, and special or private events limiting the number of participants until further notice as directed by NYS Government.



ENHANCING CLEANING PROCEDURES

- We're maintaining our enhanced COVID-19 cleaning procedures (including thorough, frequent cleanings of high-touch surface areas), in addition to our daily standard cleaning services.
- Bathrooms are cleaned every hour on the hour during work hours and are deep-cleaned in the evenings after the building is closed to the public.
- We have installed hand sanitizer stations at frequent intervals throughout the museum, galleries and offices.
- The museum is using the EPA recommended cleaner that is effective in killing SARS and COVID 19 for all of its sanitizing efforts.

STEPPING UP HEALTH SCREENINGS & POLICIES

- We are requiring employees to do a health screening before each shift; checking for COVID symptoms; taking temperatures. Anyone with a fever of 100.4 or higher will be required to go home and we are encouraging staff to stay home if they feel unwell.

FAQs



This is a temporary phase and we will continue to evaluate and monitor our policies daily based on feedback and direction from authorities. We look forward to your visit and continuing our mission of inspiring the next generation to dream big. The FAQs below should answer all of your questions when planning a visit to the museum, but please do not hesitate to contact us at webmaster@cradleofaviation.org with questions.

WHAT ARE YOUR OPERATING HOURS?

Thursday – Sunday 10 am–4 pm. Museum galleries will be open. Theater, Planetarium, Junior Jet Club and Nunley's Carousel are closed as per NYS Direction.

HOW MUCH DOES ADMISSION COST?

Adult: \$16.00 Child/Senior: \$14:00 *Children ages 2-12, Senior Citizens 62+, Military Personnel, Volunteer Firemen & Non-Ambulatory Visitors
Frontline Healthcare Workers: We are offering free admission to frontline healthcare workers with current valid employee id through August 30, 2020, as a thank you for their service to the community.

HOW DO I PURCHASE TICKETS?

We encourage you to purchase tickets online, but you can also get tickets at the box office in the museum lobby behind a plexiglass counter. [Purchase Museum Tickets Online](#) or [Purchase a Membership](#) to Enjoy the Museum All Year Long

HOW MANY PEOPLE WILL BE ALLOWED IN THE MUSEUM AT ONE TIME?

In order to adhere to the capacity restrictions set by NYS, we're limiting the number of museum attendees to 25% our maximum capacity for the foreseeable future.

WHAT IS YOUR POLICY ON WEARING FACE MASKS?

NYS mandates wearing a face mask in public. This simple action keeps our visitors and employees safe, helping to stop the spread. Museum employees are required to wear face masks. Museum visitors over 2 will be required to wear face masks of their choice at all times while inside the museum facility or will be provided a disposable mask at the front desk.

ARE YOU TAKING EMPLOYEE AND VOLUNTEER TEMPERATURES?

We are requiring employees to do a health screening before each shift checking for COVID symptoms. All employees and volunteers' temperatures will be taken and recorded on a daily basis, and if any have a temperature of 100.4 or higher they will be sent home and monitored. We will not be taking visitors' temperatures.

WHAT IF I AM SICK?

If you have a fever, are exhibiting any COVID-19 symptoms, or have been exposed to anyone else with symptoms within a two-week period prior to your visit, we ask that you plan to come to the museum at a later date. If you experience any symptoms within two weeks of your museum visit, please let us know by emailing webmaster@cradleofaviation.org

FAQs



WHAT ARE YOU DOING TO KEEP THE MUSEUM CLEAN AND SANITIZED?

We're maintaining our enhanced COVID-19 cleaning procedures (including thorough, frequent cleanings of high-touch surface areas), in addition to our daily standard cleaning service. Bathrooms are cleaned every hour on the hour during work hours, and are deep-cleaned in the evenings after the building is closed to the public. We have installed hand sanitizer stations at frequent intervals throughout the museum, galleries and offices. The museum is using the EPA recommended cleaner that is effective in killing SARS and COVID 19 for all of its sanitizing efforts.

ARE YOU PRACTICING SOCIAL DISTANCING AT THE MUSEUM?

We're introducing socially distanced queuing at our box office, entrances, café and store registers. Six feet is the standard, and staff are empowered to close exhibits if maintaining 6 feet of distance between people appears to not be possible. We've installed plexiglass shields at all registers. We're limiting the number of people allowed in our galleries, exhibits, cafe, to 25% our maximum capacity for the foreseeable future. Directional floor markers and one-way flow through the museum and within galleries. We are restricting group visits, guided tours, public programs, and special or private events limiting the number of participants until further notice as directed by NYS Government.

DO YOU HAVE ANY SPECIAL EXHIBITS ON DISPLAY?

75th Anniversary of End of WWII

To commemorate the *75th Anniversary of the end of WWII* visitors can enjoy a look back at the aircraft and the people that made a difference in ending the war including such fighter planes as the P-47 and Grumman's Avenger, Hellcat, and Wildcat. [Take a Peek](#)

50th Anniversary of F-14's First Flight Experience the F-14 Tomcat, one of the most iconic Navy fighters, ever built on Long Island featured prominently in movies like *Top Gun*. See a full size aircraft, the third F-14 ever built and oldest flying F-14 from 1971-1990, two F-14 cockpits, nose and flying suits. Learn about the plane, the pilots, and why it's such a beloved fighter. [Learn More](#)

I CAN'T VISIT THE MUSEUM RIGHT NOW. ARE THERE VIRTUAL WAYS TO VISIT THE MUSEUM?

At any time, you can experience the museum galleries in 360° via Google Street View and visit our many exhibit pages with links to further resources. [Visit Our Virtual Museum](#)

I WANT TO SUPPORT THE MUSEUM'S WORK. HOW DO I DO THAT?

Now more than ever we need your help! Please consider making a tax-deductible donation to make sure the museum can continue to bring you it's collection and STEM education during this time. Thank you for your support. [Ways to Make a Difference](#)